





# SEPTIC TANKS

## LIMITED WARRANTY



Unit 4C, Garmex Complex, 76 Marcus Garvey Drive,  
Kingston 13 JMAKN04 Kingston, Jamaica  
TEL: (876) 901-TANK (8265) | WEB: [www.rhinojamaica.com](http://www.rhinojamaica.com)

 Rhino Jamaica Ltd.     @rhinojamaicaltd



## HOW TO MAKE A CLAIM?

Warranty claims must be submitted to Rhino Jamaica Ltd. or any authorized distributor according to where the tank is purchased (here after referred to the “supplier”) along with your receipt to validate your warranty.

### TERMS & CONDITIONS

The supplier warrants that, subject to the terms of this warranty, it will either, at its sole discretion, replace or repair any septic tank affected by a defect or fault caused during manufacturing for a period limited to ten (10) years from the date of purchase as noted on original invoice for Fatboy Septic Tanks, Rhino Septic Tanks and Modular Septic Tanks.

A purchaser of a septic tank (in this warranty referred to as “you”) will only be entitled to make a claim under this warranty if the defect or fault first appears, and the supplier is informed of the claim, within the duration of that warranty period and in accordance with this warranty.

Tanks that are replaced under warranty are only covered within the duration of the initial tank’s warranty of ten (10) years from the date of purchase as noted on the original invoice. Replacement tanks will hold a warranty for the balance of the warranty period of which the original tank held, as noted on the original invoice. e.g. if the original tank had a 10 yrs. warranty, and it failed when it was 8 years old, the remaining warranty of 2 years will be now be applied to the replacement tank.

This warranty has no application in any of the following circumstances:

- The defect or fault is caused by you or any person [other than the supplier] by using your septic tank other than for its manufactured purpose.
- The septic tank is subjected to unauthorized modifications i.e. the defect or fault is the result of after sale modifications, repairs or the installation of fittings which are not suitable for the septic tank or weaken its integral properties.
- The defect or fault is caused by negligence [other than by the supplier], abuse, willful damage or other deliberate act. The defect or fault is caused by an act of war/civil conflict, or any other natural event or force of nature.

- The defect or fault is caused by reasonable weathering/ degradation over time. Note: this warranty does not apply to the color or appearance of the tank, which may alter over time.
- The serial number or identification marked on your septic tank is removed, defaced or altered.
- The supplier is not responsible for any freight or delivery charges to or from its factory or subsidiaries relating to the repair or replacement of your septic tank as a result of a claim being made under this warranty, which cost shall be borne by you.
- The supplier is not responsible for any loss or damage to your septic tank which occurs in the course of shipping, if shipping is not directly handled by the supplier.
- Any payment under this warranty is limited to the cost of repairing or replacing the tank (at The supplier sole discretion) and does not extend to any indirect or consequential loss, claim, expense or damage resulting from or caused by any defect or fault in your septic tank, including, but not limited to, the cost of contents replacement, the cost of cartage of contents, loss sustained through leakage, loss of income, profits or goodwill or loss sustained by third parties.
- If your septic tank is not installed or maintained in accordance with the supplier’s Installation Guidelines attached or on our website: [www.rhinojamaica.com](http://www.rhinojamaica.com)